

From

The Engineer-in-Chief, Haryana
Public Health Engineering Department
Panchkula

To

All Superintending Engineers
Public Health Engineering Circles
In Haryana State

Memo no. 1605-19 -PHE/Plg Dated 05.02.2013

Subject: - Implementation of Haryana State Rural Water Policy-2012–Decision thereof.

Kindly refer to the above noted subject,

In order to implement Haryana State Rural Water Policy -2012, the following decisions have been taken as below:-

1) The rate of water charges as per provision in the Haryana Urban Local Bodies Department notification no.14/2/2011-3C-11 dated 09/03/2011 will be adopted for volumetric consumption of water in the rural areas-copy of the said notification is attached. The provision is reproduced as under.

Sr. No.	Type of connection	Water Charges
1	Domestic	Rs. 1.00 per kilo litre
2	Industrial/Commercial/Institutional	Rs. 4.00 per kilo litre

2) Junior Engineers will hold darbars in each village once a month under their Jurisdictions for sanction of individual metered connections & distribution of water bills. Collection of revenue may be undertaken on half-yearly basis or as per convenience

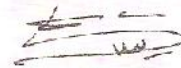
3) In case of non functioning of meter and any insanitary connections as per provision of clause 5.3 and clause 6 of Haryana State Rural Water Policy-2012, a penalty of minimum of Rs 1000/- per month or as assessed by the concerned Executive Engineer of the Public Health Engineering Department will be charged in the same way as applicable in the provision of penalty in Clause-4 of Haryana Government, Urban Local Bodies Department Notification No 14/2/2011-3C-11 dated 09/03/2012, copy of the same is attached.

4) In case of collection of revenue on account of water supply, the responsibility of collection of revenue has been entrusted with the GPs / VWSCs for the schemes where O&M has been handed over to Gram Panchayats, and Public Health Engineering Department would be responsible for collection of revenue only in case of schemes being maintained by the department

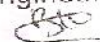
5) The consumers will approach concerned GPs/VWSCs for redressal of grievances for such schemes, where the O&M is being carried out by GPs/VWSC. For other schemes in the ambit of Public Health Engineering Department, the consumers shall approach the department for redressal of their grievances.

6) In order to start with volumetric consumption of water, Bulk meters shall be provided at delivery point for all tube wells /Canal Based schemes in the rural and urban areas.

I have been directed to request you to comply with the above decisions in letter and spirit.


Executive Engineer (Mon)

For The Engineer-in-Chief, Haryana
Public Health Engineering Department
Panchkula



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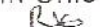
Endst No. 1620-1640 -PHE/P

Dated: 05.02.2013

A copy of the above is forwarded to the followings for information and necessary action.

1. The Engineer In Chief, Haryana, PHED, Panchkula
2. All the Chief Engineers/Director WSSO, PHED, Head Office, Panchkula
3. All the Superintending Engineers , PHED,Head Office, Panchkula
4. All the Executive Engineers, PHED, Head office, Panchkula


Executive Engineer (Mont),
For Engineer In Chief, Haryana


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HARYANA GOVERNMENT
URBAN LOCAL BODIES DEPARTMENT

Order

The 9th March, 2011

No. 14/2/2011-3C-II.—In exercise of the powers conferred by clause (xv) of Sub-section (1) of Section 70 read with Section 277 A of the Haryana Municipal Act, 1973 (24 of 1973), and in supersession of Haryana Government, Urban Development Department, Order No. 17/6/2002-5C-1 dated the 10th November, 2006, the Governor of Haryana hereby orders that a committee may, from time to time, for the purpose of the said Act, impose the following fees in the whole or any part of the municipality and also entrust the functions, duties and responsibilities of a committee relating to water supply and sewerage to the Public Health Engineering Department, namely :—

Sr. No.	Type of connection	Water charges		Waste water disposal charges
		Metered supply	Un metered supply	
1.	Domestic	Rs. 1.00 per Kilo litre	Rs. 48.00 per month	25% of water charges
2.	Industrial/Commercial/Institutional	Rs. 4.00 per Kilo litre	—	25% of water charges

Note :—

- (i) Minimum monthly bill @ Rs. 48/- per connection for domestic and @ Rs. 100/- per connection for institutional/industrial/commercial, irrespective of the consumption shall be charged.
- (ii) For the water supply connection in the villages falling under the Municipal area and where Public Health Engineering Department has agreed to provide services to villages then the water and sewerage rates of domestic/commercial/industrial water connections shall be charged at the same rates as mentioned above.
- (iii) No water connection with ferrule more than 10 milli metre dia shall be allowed.
- (iv) Commercial/industrial/institutional sewer connections of waste water shall be charged @ Rs. 2.50 per kilolitre of waste water generated by use of water from their own sources (the waste water discharged in sewerage system shall be taken @ 70% of the total water consumed by the consumer from their own sources).

Other Terms and Conditions :—

- (1) The water and sewer connection fee of Rs. 1000/- and Rs. 500/- respectively shall be charged for domestic premises.
- (2) The water and sewer connection fee of Rs. 2000/-, Rs. 1000/- and Rs. 1000/- respectively shall be charged for Industrial, Commercial and Institutional premises.
- (3) No connection with ferrule size more than 10 millimetre shall be allowed. Any existing connection with more than 10 millimetre size ferrule shall be reduced as per the provision mentioned above or it will be got converted into a metered connection otherwise.

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- (4) No un-metered water supply connection shall be allowed in the commercial, institutional or industrial establishment in future. All the existing water supply un-metered connections shall be converted into metered ones by the occupants in a period of three months from the date of order otherwise the rate of bill charged shall be minimum of Rs. 1000/- per month or as assessed by the concerned Executive Engineer of the Public Health Engineering Department.
- (5) If any part of the house is used for purposes other than the domestic then the rates for whole of the water supply shall be charged at the Commercial/Industrial/Institutional rates.
- (6) (a) The water and sewerage/waste water user charges shall be paid by the consumers either by depositing the billed amount in cash or by bank draft or by money order within thirty days from the issue of the bill.
- (b) Where the water and sewerage user charges amount is not paid within the due date, then one time surcharge/penalty @ 10% shall be levied on current bill only and not on total amount of bill in subsequent bills.
- (c) In case of non-payment of complete amount of water and sewerage user charges within six months from the due date of payment of first pending bill, the water/sewer connection of such consumers may be disconnected.
- (7) The department shall supply the water at ground level only.
- (8) A water supply or sewer connection shall be charged at commercial, institutional or industrial rates as deemed fit, if any related activity even in residential areas is being undertaken by the occupant. However, levy of commercial, institutional or industrial rates for the water supply or sewer connection shall not confer any right to the occupant to get the advantage of being treated as commercial, institutional or industrial premises by any other Government agency or Department, in any way.
- (9) In case of any dispute of water/sewerage bills, the consumer shall approach the concerned Executive Engineer for dispute redressal by paying 50% of the disputed amount alongwith the application. The application, not accompanied by the proof of deposit of 50% amount, shall be rejected. The consumer can file an appeal to the concerned Superintending Engineer within thirty days of issue of the order of dispute redressal by the Executive Engineer provided the consumer paid 50% of the disputed amount. The decision of Superintending Engineer shall be final and binding on the both parties.
- (10) Any insanitary connection, if detected, by the department shall be disconnected immediately without giving any notice and shall be restored only after necessary rectification by consumer and a fee of Rs. 1000/- shall charged as fine or penalty in such cases.
- (11) Electric pumps installed direct on supply line shall not allowed to any consumer. Wherever the electric pumps installed direct on supply line is detected a penalty of Rs. 1200/- shall be levied. It shall be directed by Public Health Engineering Department to all consumers through handbills proclamation that direct online pumps shall be confiscated and supply to the defaulting consumer shall be disconnected.

RAJ KUMAR,

Financial Commissioner and Principal Secretary to
Government Haryana, Urban Local Bodies Department.